

Organic Waste Collection Program Survey



Survey closes May 24, 2024 at 4:00 p.m.

Please complete this survey online by visiting www.oliver.ca/solidwaste or if you wish to complete a paper copy of this survey, you can drop them off at the locations listed at the top of the second page.

Please review the attached FAQ before completing the survey for additional background and information about the organic waste collection program. The FAQ is also online at www.oliver.ca/solidwaste.

1. Have you read the FAQ document about the Oliver organic waste collection program (check one)?

- ☐ Yes, I have read the FAQ ☐ No, I have not read the FAQ

2. Reducing the amount of waste that goes in the Oliver landfill is the right thing to do (check one).

- ☐ Agree ☐ Neutral ☐ Disagree

3. Based on the information in the FAQ document, do you have any concerns about the Oliver organic waste collection program (check one)?

- ☐ Yes, I have concerns ☐ No, I do not have concerns

Concerns: _____

4. The Town is currently researching an opportunity to provide a free kitchen bag or bin for every municipal waste collection customer, using grant funding from the Province of British Columbia. What option do you most prefer (please check only one option)?

- ☐ **30 free bags** designed to sit on or under the kitchen counter
(households typically use one bag per week and the bag is placed in the green
cart the morning of collection)

- ☐ **Free plastic bin with lid** designed to sit on or under the kitchen counter
(with no bags provided)

- ☐ **Both the 30 free bags + plastic bin with lid**

5. The program will use green carts. Does your household currently have a Town of Oliver green cart?

- ☐ Yes, my household has one ☐ No, my household does not have one



For paper surveys: Please return paper surveys to any of the following locations:

Town Hall (6150 Main Street), or Oliver Parks and Recreation main office (6359 Park Drive), or the Town's Finance Department (6173 Kootenay Street, on the lower level at the back of the building)

6. Is your solid waste (garbage, organics, recycling, yard waste) currently collected by the Town (via Waste Connections Canada)? Please check one option.

☐ Yes

☐ No

7. How can the Town best support you and your household transition to the organic waste collection program? Please check your top three (3) responses.

☐ An app for your phone or tablet with information specific to the Oliver solid waste collection program (garbage, organics, recycling, and yard waste)

☐ An easy-to-read schedule of when black carts, blue carts, and green carts will be picked up

☐ Tips on how to reduce waste and garbage in your household

☐ Education opportunities (such as public workshops) to ask questions before organic waste collection begins

☐ Coupons for discounted organic waste bags/liners to line your plastic bin in your kitchen or your green cart.

☐ Provide a free kitchen bag or bin for organic waste

☐ Tips on what to do about diapers, animal waste, food-soiled paper products, and other frequently asked items

☐ Information about what can and cannot be included in the green carts

☐ Other: _____

8. What questions do you wish to ask the Town of Oliver about the organic waste collection program?

9. Please write other ideas, suggestions, or concerns you would like to share with the Town about the organic waste collection program.

Please do not include any identifiable information in your responses. The Town will make the survey results public through a report to Town Council (expected in Summer 2024). Please visit www.oliver.ca/solidwaste for updates about the start of the organic waste collection program in Oliver and look out for additional information about the start date in the coming months. Thank you.

